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PATIENT MISSED APPOINTMENT POLICY

We strive to provide our patients with the utmost professionalism and excellence of service. Our commitment to your well-being and gain of your physical abilities is something everyone in our clinic takes quite seriously.

With the exception of serious emergencies it is expected that you keep all your appointments. If you need to re-schedule an appointment **we require a 24 hours notice**. In such a case, please call our office and arrange for a make-up appointment with our Front Desk Receptionist. The make-up appointment needs to be in the same week, preferably the very next day.

In an instance of a cancellation without 24 hours notice or no-show to a scheduled appointment, we reserve the right to charge you a \$20 cancellation fee.

If you are noncompliant with two of your scheduled visits we also reserve the right to discontinue care and will inform your physician of the fact that your service has been discontinued due to noncompliance with the prescribed rehabilitation order.

We appreciate you greatly as our patient and strive to accomplish wonderful results and success for you.

Sincerely,

PT Plus Staff

I have read and understand this policy: _____ Date: _____